Central Coast Day Hospital PRESMED AUSTRALIA GROUP - INTERNAL AUDITS



MEASURING OUR PERFORMANCE

At Central Coast Day Hospital (CCDH), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

July – September 2018 quarter PresMed Australia audit results – group comparison

5(0%	60%	70%	80%	90%	100%							
Hand Hygiene					90.0% 90% 87% 90%		Audit	ССДН	СРН	COFFS	ESC	MDS	PMA Average
Workplace Environmental Safety					89% 89.2%	99.0% 100% 99% 100%	Hand Hygiene	90%	90%	87%	90%	89%	89%
Laundry & Linen Environmental Cleaning and Waste Management		90.0% 92%		100% 99.5% 100%	Workplace Environmental Safety	99%	100%	99%	100%	100%	100%		
		99% 100% 96.3% 85.0% 98% 92%					Laundry & Linen	90%	100%	92%	99%	100%	96%
	CCDH	CPH C	OFFS ■ESC	■ MDS ■ Pf	S	100% 100% 4.9%	Environmental Cleaning and Waste Management	85%	98%	92%	100%	100%	95%