



MEASURING OUR PERFORMANCE

At Central Coast Day Hospital (CCDH), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between PresMed Australia and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

July – September 2024 Quarter 1 PresMed Australia Audit Results – Group Comparison

Audit	CCDH	CPH	ESC	MDS	MWS	DEH	CMS	PMA
IM - Verification Scanning Audits	100%	100%	94%	100%	98%	99.7%	n/a	99%
SP1 - Laundry & Linen	100%	100%	91%	98%	99%	100%	100%	98%
SP2 - Workplace Environmental Safety	100%	100%	99%	99%	100%	97%	95%	99%
SP7 - Environmental Internal Cleaning and Waste Management Audit	97%	100%	99%	100%	100%	100%	99%	99%
SP8 - Hand Hygiene Audit (HCF CI and MyHospitals)	92%	94%	93%	98%	97%	94%	85%	99%

