

QPS BENCHMARKING

Central Coast Day Hospital (CCDH) is part of PresMed Australia (PMA). As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. CCDH then uses these results to improve our patient care, service delivery and quality improvement.

Quarter 1 July – October 2024 Results – Group Comparison

Clinician Satisfaction	CCDH	CPH	ESC	MDS	MWS	DEH	CMS	PMA	QPS Benchmark
	93%	83%	94%	97%	95%	94%	89%	92%	90%