



## QPS BENCHMARKING

Central Coast Day Hospital (CCDH) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. CCDH then uses these results to improve our patient care, service delivery and quality improvement. Below are some key highlights from April to June 2021 quarterly results:

### April - June 2021 Results – Group Comparison

	CCDH	CPH	ESC	MDS	PMA	QPS Benchmark
<b>Clinical Records Audit</b>	97.00%	98.29%	100.00%	100.00%	98.80%	96.83%
<b>Fire and Safety Equipment</b>	100.00%	98.00%	100.00%	100.00%	99.40%	97.34%
<b>Accredited Medical &amp; Allied Health Staff</b>	100.00%	100.00%	100.00%	100.00%	100.00%	98.95%
<b>Patient Satisfaction Survey</b>	96.00%	93.00%	97.00%	94.00%	95.00%	96.27%

