

QPS BENCHMARKING

Central Coast Day Hospital (CCDH) is part of PresMed Australia (PMA). As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. CCDH then uses these results to improve our patient care, service delivery and quality improvement.

Quarter 4 - April - June 2024 Results – Group Comparison

Clinical Records Audit	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	CMS	PMA	QPS Benchmark
	90%	100%	99%	98%	99%	100%	90%	85%	97%	96%
Fire and Safety Equipment	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	CMS	PMA	QPS Benchmark
	98%	100%	100%	100%	100%	100%	94%	100%	99%	97%
Credentialing Medical & Allied Health Staff	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	CMS	PMA	QPS Benchmark
	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%
Patient Satisfaction Survey	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	CMS	PMA	QPS Benchmark
	97%	94%	97%	96%	96%	n/a	97%	n/a	97%*	96%*

*Q2 2023-2024 results